



Kids 4G Smart Watch with GPS Tracking

USER MANUAL

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1.0 BEFORE USE

The Pixbee Pro Smart 4G Watch and App have been carefully designed to help you and your child to stay safe and connected.

Note: the user manual may differ from the watch and App functions. For accuracy, please refer to the actual watch and watch application functions.

2.0 IMPORTANT SAFETY INSTRUCTIONS

The Pixbee Pro 4G Smart Watch is designed to be IP67 Water Resistant. The Pixbee Pro 4G Smart Watch can be worn while washing hands and during daily activities that may require minimal contact with water.

Your Pixbee Pro 4G Smart Watch cannot be worn during showers or saunas, as water vapour can enter and damage it.

Please do not wear it while swimming, as prolonged exposure to the water can potentially damage the watch.

CAUTION: To avoid short-circuiting your watch, keep the five charging pins (located on the back of the watch) away from conducting materials such as metals, semiconductors, and nonmetallic conductors.

STRAP TIPS AND PRECAUTIONS

If your child feels discomfort wearing the watch for prolonged periods, encourage them to adjust the watch strap or take it off.

WARNING: Do not expose the straps to very wet conditions. Wet straps can potentially cause skin irritations.

Dry the POWER straps before wearing them. If you experience any skin irritation, please stop wearing the Smart Watch.

**READ ALL THE INSTRUCTIONS BEFORE USE -
PLEASE SAVE THESE INSTRUCTIONS.**

3.0 PACKAGE CONTENTS

1. Pixbee 4G Video Smart Watch x 1
2. USB Magnetic Charging Cable x 1
3. User Manual x 1
4. Quick Start Guide x 1

The Pixbee Pro 4G Smartwatch is compatible with Android 6.0 or IOS 11.0 and later devices.

Before commencing setup, it is advisable to purchase a compatible 3G/4G Nano-SIM to operate the Pixbee Pro 4G Smart Watch.

4.0 TECHNICAL SPECIFICATIONS

Memory:

4GB (ROM) + 512MB (RAM)

Connectivity:

Cellular + Wi-Fi

Network:

FDD-LTE, WCDMA, GSM

Camera:

2.0MP

GPS:

Yes

Display:

1.44" IPS Touch Screen

Battery:

600mAh

Dimensions:

54.4 x 42.8 x 14.7mm

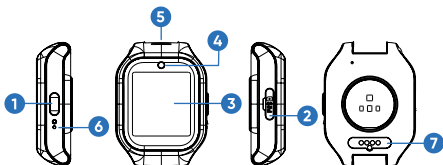
SIM Card Spec:

Nano SIM Type
(SIM Not Included)

COMPATIBLE BANDS

2G Bands	B2/3/5/8
3G Bands	B1/5/8
LTE Bands	FDD:1/3/5/7/8/28AB TDD:B40

6.0 WATCH OVERVIEW



- | | | |
|-----------------|---------------|--------------------|
| 1. Power ON/SOS | 4. Camera | 7. Charging Points |
| 2. SIM Card | 5. Speaker | |
| 3. Touch Screen | 6. Microphone | |

7.0 OPERATING THE WATCH

7.1 COMPATIBLE SIM CARD

The Pixbee Pro 4G Smart Watch operates best on specific networks, so selecting a dependable SIM card provider is vital.

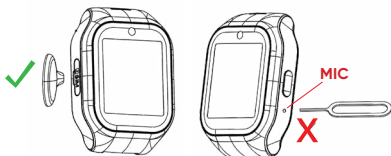
Your Pixbee Pro is best supported by a Vodafone, Telstra, or Optus nano-SIM (either pre-paid or post-paid) with a minimum capacity of 2GB. This SIM can facilitate the Smart Watch's functions, such as voice and video calls, SMS, and image sharing.

A SIM purchased from one of the best-supported providers will also ensure optimal coverage and battery performance.

If you are unsure of nano-SIM compatibility, speak to your chosen network provider.

7.2 INSERTING THE SIM CARD

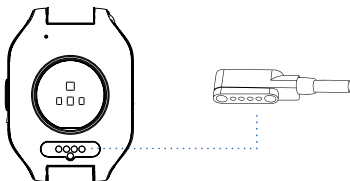
Use the pick tool provided to release the SIM card cover and insert the SIM card into the SIM plate.



CAUTION: Please see the marked diagram above showing where the microphone is. **DO NOT** insert any sharp object into the port, as this will damage the microphone.

7.3 CHARGING THE WATCH

A rechargeable Li-Ion battery powers your Smart Watch.



WARNING: Do not disassemble, modify, or attempt to repair your Smart Watch. Placing objects such as magnetic stripe cards, including credit cards, phone cards, passbooks, boarding passes, or passports, next to the Pixbee Pro 4G Smart Watch can damage the device's magnetic field.

NOTE: The Pixbee Pro 4G Smart Watch cannot be used while charging.

1. Plug the supplied USB charging cable into a standard USB power source (like a phone charger or computer).
2. Connect the USB charging cable's magnetic head to the Smart Watch's charging point, as shown in the picture above.
3. Charging the Pixbee Pro 4G Smart Watch takes approximately three hours. Once fully charged, you will see a fully charged battery icon on the screen. If the watch is only partially charged, it will show a partially full battery or a percentage indicator.

CAUTION: To maximise your Pixbee Pro 4G Smart Watch's battery life, only use charging devices approved by General Mobile. Using other accessories can damage your watch and void your warranty.

While charging, the Smart Watch and charger may become hot. This is normal and will not affect the Smart Watch's lifespan or performance.

Occasionally, the charger may stop charging if the battery becomes too hot.

What should I do if the Pixbee Pro 4G Smart Watch becomes too hot while charging?

1. Disconnect the charger from the Smart Watch and close any running functions like the camera and Wi-Fi.
2. Wait for the Smart Watch to cool down. Once it has cooled down, you can begin charging the Smart Watch again.

NOTE: Keep the USB charger and port from contact with conductive materials, including liquids, dust, metal powders, and pencil leads.

7.4 POWERING YOUR PIXBEE PRO 4G SMART WATCH

POWER ON: Press and hold the power button on the right side of the watch face until the Smart Watch turns on.

POWER OFF: On the Pixbee Pro 4G Smart Watch, go to 'Settings', then select Power off, Power off (again), and then yes.

8.0 UPDATING THE FIRMWARE ON THE SMART WATCH

It is strongly suggested to update the watch's firmware before first-time use and check for updates at regular intervals.

To update the firmware on the Pixbee Pro 4G Smart Watch, follow the steps below:

1. Slide from right to left on the Pixbee Pro 4G Smart Watch's screen. Slide the watch screen to the 'Settings' on page four and update the menu at the bottom.
2. Press 'Update' to check for system updates. Press the arrow  in the middle of the screen to initiate the update.
3. Please note: To maximise the potential of your Pixbee Pro 4G Smart Watch, the first smartphone it is paired with should belong to either the child's parent or guardian. This smartphone will function as the Pixbee Admin device with central control.

9.0 PIXBEE PRO APP

To connect your watch to your smartphone, install the Pixbee Pro App on your smartphone. You can download the App from the Google Play™ store or the Apple IOS App Store.

It is compatible with select devices using Android 6.0 or IOS 11.0 and later.

You can download the App by scanning the QR code on this page. Depending on your smart device's operating system, this will take you to the Apple App Store or Google Play Store.



9.1 PAIRING THE PIXBEE PRO 4G SMART WATCH TO YOUR SMARTPHONE

1. You must have both your Pixbee Pro 4G Smart Watch and your smartphone handy. Once you have downloaded the Pixbee Pro App, open it on your smartphone.
2. If you do not have the latest version of the App, please update the App. The Pixbee Pro App can be checked and updated through the Google Play or Apple App Store.
3. Open the Pixbee Pro App and create an account. Register your details and provide an email address. Pixbee Pro will email you a verification code, so please check your inbox and junk folder.
4. Once registered, open your Pixbee Pro App to start the pairing process. Your smartphone will automatically open a screen looking to connect to the Pixbee Pro 4G Smart Watch's QR code. This QR code can be found on the Pixbee Pro watch by swiping across to the blue 'Pair Icon' screen. Tap to open the QR code.

PAIRING THE PIXBEE WATCH TO A SECOND SMARTPHONE

Follow the above steps to pair the watch with another smartphone. A notification will ask the primary parent/guardian of the smartphone's user to approve the second smartphone.

The second smartphone will need to scan the pairing QR code on the Pixbee Pro with which it is pairing. If your Pixbee Pro watch is not closed, you can ask the Pixbee Pro wearer to take a photo of the pairing QR code and send it to you. Then, you can scan the QR code sent with the App to pair your second smartphone.

UNPAIRING THE PIXBEE PRO 4G SMART WATCH FROM YOUR SMARTPHONE

1. Open the Pixbee Pro App by tapping on the icon on your smartphone.
2. Tap the 'Home' button on the bottom left of the App.
3. Tap the profile page.
4. You will enter the App menu and tap on 'Settings'.
5. Scroll to the bottom and tap unpair; tap to confirm.

10.0 PIXBEE PRO APP FEATURES & SETTINGS

Tap 'Home' on the App to go to the home page.

If you have connected multiple watch's, you can select a watch to view by following the steps below:

1. Go to the App's home page, click on the profile image phone call, video call, and remote monitoring shortcuts on the watch to directly make phone calls and video calls with the selected watch, and add remote monitoring.
2. Click on the watch user card on the home page to display more features and 'Settings'.

10.1 LOCATION

To view your child's location:

1. To access the Map, open the Pixbee Pro App and tap the 'Location' icon on the bottom menu. The map will show a marker with the current watch location and its 'last online' time and date.

Each paired watch will show its location on the smartphone.

NOTE: Location time will only change if the location of the Pixbee Pro 4G Smart Watch changes.

10.2 GEOFENCE SETTING

The Pixbee Pro 4G Smart Watch allows you to customise geographical fencing boundaries. Every time the Pixbee Pro 4G Smart Watch enters or exits this geofence, you will receive an on your smartphone. To create a geofence, follow the steps below:

1. Tap the  icon on the right side of the Location Maps screen to open the Geofence settings.
2. Tap the '+' on top right corner to add a new Geofence.
3. Zoom into the map to find the address you require for your geofence. Press down on the screen for three seconds to change the marker on the map for the new address.
4. In the 'Enter Zone Name' section, enter the name of the geofence you want to set up, such as Evie's School, Nan's House, Basketball Training, etc.
5. Use the slider to set the metre distance you want the Geofence to be (300m - 2000m)
6. Select whether you want to be alerted when the watch (and its wearer) enters or exits the Geofence zone.

For iOS users: Tap the circle button next to 'Alert when entering Safe zone' and 'Alert when leaving Safe zone'. If selected, they will have a green tick in the box.

For Android Users: Tap the arrow next to 'Alert when enter Safe zone' and 'Alert when leaves safe zone'.

7. Tap 'Finish' in the top right corner.
8. Tap 'Confirm' to finalise your geofence.

NOTES: Easily create multiple geofence zones by using the above method.

10.3 CHAT

There are many ways to chat via Wi-Fi; you can use voice, video, or chat between your smart device and the Pixbee Pro 4G Smart Watch. To access the chat function:

1. Tap the 'Chat' icon on the bottom navigation bar in the App.

VOICE CALL: To initiate a voice call, tap Chat Watch User on the Pixbee Pro App, click '+', and select 'Voice Call.'

VIDEO CALL: To start an internet video call with the Pixbee Pro 4G Smart Watch, open the Pixbee Pro App, tap Chat Watch user, select '+', and then select 'Video Call'.

DIRECT MESSAGE FEATURE: When making a call is impractical, you can send a direct message to the Pixbee Pro 4G Smart Watch user. Select their name in the Chat screen (this name would have been added during the initial pairing). In this chat, you can type text, send emojis, share pictures, start video, and audio calls by pressing the '+' button on the bottom right of the chat window. While your child cannot send a text message back, they can reply with an emoji or a voice message.

GROUP CHAT: For known adults who have the Pixbee Pro App on their smartphone and have paired it to your associated Pixbee 4G Smart Watch, they can participate in a group chat.

Tap the Chat 'Group' icon on the right side to start the group chat. By default, it will include all the members who have successfully paired with the Pixbee Pro Smart Watch.

The administrator who initially paired the Pixbee Pro 4G Smart Watch can remove members from the group chat.

1. Tap the '...' in the top right of the Group Chat screen.
2. Tap the members' names that you wish to remove.
3. Click 'Confirm' to proceed with this removal.

10.4 ADD CONTACTS

The administrator can add contacts to the Smart Watch. They will be saved on the Pixbee Pro 4G Smart Watch approved call list.

To add new contacts to the Pixbee Pro 4G Smart Watch, follow the steps below:

Tap the 'Home' button on the bottom navigation bar of the 'Watch User Card Setting Contacts'.

1. Tap the '+' button on the top right of the screen to add a new contact. Add the contact's name and number.
2. You can add a new contact to the Emergency List by selecting ON for 'Emergency call permission'.
3. Tap 'Finish' to finalise adding the new contact.

10.5 BLOCK UNKNOWN CALLS

You can restrict unknown callers from contacting your Pixbee Pro 4G Smart Watch wearer by choosing to turn off calls from numbers that are not saved in the contact list. To do this, please follow the steps below:

1. Tap the 'Home' button on the bottom navigation bar in the Pixbee Pro App. Click Watch User Card Settings Contacts.
2. Turn ON 'Block Unknown Calls' on the top of the screen by selecting this option.

10.6 REMOTE MONITORING

The remote monitoring feature discreetly lets parents or guardians dial into their child's Pixbee Pro 4G Smart Watch without anyone knowing via the Pixbee Pro App.

After initiating this function, a window will appear to enter the phone number for the Smart Watch to call remotely.

Remote monitoring calls only facilitate the user's listening. During a listen-only call, all audio communication back to the Pixbee Pro 4G Smart Watch will be disabled.

To enable the remote monitoring feature, follow the steps below:

1. Tap the 'Home' button on the bottom navigation bar on the Pixbee Pro App.
2. Tap 'Remote Monitoring' and follow the prompt to add the phone number that can be monitored remotely.
3. Tap 'Confirm'.

4. The Pixbee Pro 4G Smart Watch will then remotely call the entered number so you can listen to your child's surroundings.

10.7 CLASSROOM MODE

The classroom mode function enables the parent/guardian to turn off certain features of the watch to help minimise your child's distractions in class. In this mode, the Pixbee Pro 4G Smart Watch can only be used to check the time. All calls and messages will be automatically blocked when this function is active. To turn on the classroom function, follow the steps below:

1. Tap the 'Home' button on the bottom navigation bar of the Pixbee Pro App, click the watch user card, and select 'Settings'.
2. Tap 'Classroom Mode.'
3. Tap the '+' icon at the top right of the screen. This will prompt you to fill out the required information: Class name, Start time, End time, and Days.
4. Once all the information is entered, tap 'Finish' on the top right corner of the screen.

If you want to turn off this feature, go to the 'Classroom Mode' page, tap the green toggle button, and tap 'Confirm' to deactivate it.

10.8 ALARM

The Pixbee Pro App allows you to set unlimited alarms but only applies to the Pixbee Pro 4G Smart Watch.

To set alarms on the Pixbee Pro 4G Smart Watch, follow the steps below:

1. Tap the 'Home' button on the bottom navigation bar of the Pixbee Pro App, click Watch User Card, and choose 'Settings'.
2. Tap 'Alarm' to access the Alarms you have set.
3. Tap the '+' icon in the top right corner of the screen. You will then be prompted to fill in the required information: Alarm Name, Time, and Days.
4. Once all the information is entered, tap 'Finish' on the top right corner of the screen.

NOTE: Alarms can only be turned on or off via the Pixbee Pro App, not from the Pixbee Pro 4G Smart Watch.

To turn off the alarm, go to the Alarm page and tap the green toggle button. Tap 'Confirm' to turn off the alarm.

10.9 REMOTE CAPTURE

The remote capture feature has been designed for parents and guardians to check their children's wellbeing. It lets parents take a discreet picture from the Pixbee Pro 4G Smart Watch's built-in camera. All photos taken using this function will be saved in the Pixbee Pro App.

To use the remote capture function, follow the steps below:

1. Tap the 'Home' button on the bottom navigation bar on the Pixbee Pro App.
2. Tap 'Remote Capture' to use this function. This will open the gallery of remotely captured images.
3. Tap the 'Capture' button on the bottom of this screen to take a remote photo.
4. The photo will appear in the gallery for viewing.

NOTE: Taking multiple pictures via remote capture drains the Pixbee Pro 4G Smart Watch's battery. If the mobile network connection weakens, photos will take longer to arrive on the App.

10.10 LOST MODE

If the Pixbee Pro 4G Smart Watch is lost or misplaced, you can activate Lost Mode to help find it. The watch will automatically report its location to the Pixbee Pro App when activated. For your security, the video smartwatch will also be locked remotely and can only be unlocked by entering a remote loss password. No one can use this video smartwatch ensuring your data is protected in Lost Mode. The speaker volume automatically turns up incoming calls and messages, helping you locate your video smartwatch by sound.

1. Tap the 'Home' button on the bottom navigation bar on the Pixbee Pro App and click Watch User Card Settings 'Activate Lost Mode.'
2. You will be asked to enter a six-digit Remote Lost Number of your choice. Enter in number.
3. Tap 'Confirm' to activate this feature.
4. When you have found the watch, you must enter the six-digit lost password you created in **Step Two**.

5. Tap 'Close' to deactivate 'Lost Mode' in the Pixbee Pro App.

10.11 POWER OFF

Parents and guardians can remotely Power OFF the Pixbee Pro 4G Smart Watch through the App.

To remotely power OFF the Pixbee Pro 4G Smart Watch, follow the steps below:

1. Tap the 'Home' button on the bottom navigation bar on the Pixbee Pro App and click 'Watch User Card Settings'.
2. Tap 'Power Off'.
3. Tap 'Confirm'.

10.12 REBOOT & FACTORY RESET

If WATCH, the Pixbee Pro 4G Smart Watch, needs to be rebooted, you can do so via the Pixbee Pro App.

1. Tap the 'Home' button on the bottom navigation bar on the Pixbee Pro App and click Watch User Card 'Settings'.
2. Tap 'Reboot'.
3. Tap 'Confirm'.

You can also factory reset the Pixbee Pro 4G Smart Watch through the App.

1. Tap the 'Home' button on the bottom navigation bar on the Pixbee Pro App and click Watch User Card Settings.
2. Tap 'Factory Reset'.
3. Tap 'Confirm'.

NOTE: Confirming a factory reset will erase all the saved settings and data on the Pixbee Pro 4G Smart Watch, restoring it to its factory default settings.

10.13 RESTRICT POWER OFF

Remotely restricts the Pixbee Pro 4G Smart Watch from being turned off by the watch wearer. To enable this feature, follow the steps below:

1. Tap the 'Settings' button on the bottom navigation bar on the Pixbee Pro App and click Watch User Card Settings.
2. Tap 'Restrict Power Off'.
3. Tap 'Disable'.

10.14 ABOUT

To check for software updates for the Pixbee Pro App:

1. Tap the 'Settings' button on the bottom navigation bar on the Pixbee Pro App.
2. Scroll up and press 'About'.
3. Tap 'Check new version'. This will open the Pixbee Pro App in the Apple App Store or Google Play Store. You can download updates through the App Stores.

10.15 SIGN OUT

To sign out of your PIXBEE PRO APP account, follow the below steps:

4. Tap the 'Settings' button on the bottom navigation bar on the Pixbee Pro App.
5. Press 'Sign Out'.

11.0 KEY FEATURES ON THE PIXBEE PRO SMART WATCH

11.1 CHANGING THE WATCH FACE

1. Tap and hold the watch wallpaper screen; the wallpaper will minimise the size.
2. Slide from left to right or proper to left to select the desired wallpaper.

11.2 ACCESSING WATCH FEATURES

Watch features can be easily accessed by swiping on the touch screen on the Pixbee Pro 4G Smart Watch from left to right or right to left.

11.3 ACCESSING THE CAMERA

1. Slide 'left' from the home screen to enter the watch's main menu.
2. Tap the camera icon on the watch to open.
3. Tap the small camera icon to take a picture. Tap the tick mark to save the image in the gallery.
4. The gallery can be accessed by pressing the icon on the bottom right.
5. If you tap and hold the gallery screen, the option to delete the images will open.

6. Tap the image to select or deselect it. When an image is selected, a tick mark will appear, confirming it has been selected.
7. To delete the selected image, tap delete.

11.4 SENDING SOS REQUESTS

You can send SOS requests to your emergency contacts in an emergency.

To activate this feature, hold down the power button on the right of the watch. The SOS request will trigger a call to the contacts on the emergency list.

SOS permission can be granted when contacts are added to the App. The first contact on the list will be called three times via SOS. If the call cannot be connected, the fourth call will be made to the second contact on the list.

Contacts can be easily accessed from the contacts section in 'Home' Watch User Card Settings Contact. Tap the contact and then the phone icon to initiate a cellular call.

11.5 ALARM CLOCK

Alarms for the Pixbee Pro 4G Smart Watch can be added from the App. Once set, they will be displayed in the Alarm Clock section on the Watch. For steps to add Alarms, go to page eight, 9.8 Alarm.

11.6 GALLERY

You can view and manage images stored on the Pixbee Pro 4G Smart Watch.

To view the images, please follow the steps below:

1. Slide from left to right on the Pixbee Pro 4G Smart Watch to enter the watch's 'Main Menu'.
2. Slide up to page four in the watch and enter Tools.
3. Tap 'Gallery' to view images. Slide up and down to view them all.

Slide from left to right to exit the Pixbee Pro 4G Smart Watch Gallery. This will take you back to the 'Main Menu' screen.

11.7 RECORD STEPS (PEDOMETER)

The Pixbee Pro 4G Smart Watch has a built-in pedometer, so can have fun measuring their daily steps.

Follow the below guide to use this function:

1. Slide right to left on the Pixbee Pro 4G Smart Watch's main menu screen, swipe up to page four in watch, and enter tools.
2. Tap the 'Steps' symbol to open the 'Step Counter' screen. Here, you will see the number of steps you currently take.

One, two, and three stars will be awarded to encourage kids when the Pixbee Pro 4G Smart Watch hits 5000, 10,000, and 15,000 steps, respectively.

Slide from left to right to exit the 'Steps' counter feature on the Pixbee Pro 4G Smart Watch. To go back to the home screen on the Pixbee Pro 4G Smart Watch, swipe from left to right until you reach it.

11.8 VIEWING SMS / TEXT MESSAGES

To access all incoming SMS or text messages on the Pixbee Pro 4G Smart Watch, follow the steps below:

1. Slide from right to left on the smartwatch's main menu. You will see the 'Chat' icon. Tap the 'Chat' symbol to open the chat messages. Here, you will see the different chat threads/conversations.
2. Tap on the conversation you want to open. This will allow you to view the messages sent from the members of that group.

To send an emoji or picture in the group chat from the Pixbee Pro 4G Smart Watch, follow the steps below:

1. Tap the '+' button on the button right corner in the conversation screen.
2. A screen will pop up with Emoji, Gallery, Camera, Voice Call and Video Call options.
3. Tap the 'Emoji' icon to open the different emoji options to send. Tap the Emoji you wish to send. This will send this Emoji automatically and open back to the conversation. To send an image from your Gallery, follow the same steps, except choose the 'Gallery' icon instead.

To send an image from the camera, complete the steps above. However, this will open the General Mobile Smart Watch's camera. To take a photo.

1. Tap the camera icon 
2. If you are happy with the photo, tap the green tick 
3. If you want to retake the image, tap the red refresh icon .
4. Once you have confirmed the photo, it will be added to the conversation. Close the camera window and switch back to the conversation window.

To exit the chat section on the Pixbee Pro Video Smart Watch.

11.9 MAKING VOICE CALLS

To make voice calls from the Pixbee Pro 4G Smart Watch, please ensure you have a strong 3G or 4G network connection, then follow the steps below:

1. On the 'Main Menu' of the Pixbee Pro 4G Smart Watch, slide once from right to left to the watch's 'Main Menu', slide to page three.
2. Tap the Phone symbol to open the phone calls and the keypad. Here, you will see the contacts and an icon for the keypad.
3. You can initiate a phone call by tapping on a contact's name or dialling a number.
4. To dial in a phone number, tap the keypad icon  on the bottom right of the screen.
5. Dial the phone number you intend to call. Tap the call button 'add-in icon' to start the call.

NOTE: The Pixbee Pro App, connected to the Pixbee Pro 4G Smart Watch, will receive notifications when calls are made from the General Mobile Smart Watch.

11.10 MAKING VIDEO CALLS

The General Mobile smartwatch can only make video calls to approved contacts with the Pixbee Pro App on their smartphone. This App must also be paired with the mobile watch they are trying to call. Please see Section 8.1 for instructions on how to pair a second smartphone to your general mobile watch.

Please add the caller to the approved contacts list on your Pixbee Pro App. To do this, the person must download the App, register a new account, and pair the general mobile watch with it.

To make a video call, please ensure you have a strong 3G or 4G or Wi-Fi network connection; then slide across to the chat screen. To do this, please follow the steps below:

1. On the Pixbee Pro 4G Smart Watch's home screen, slide once from right to left to find 'Chat.'
2. Tap the 'Chat' symbol to open the chat messages. Here, you will see the different chat threads/conversations.
3. Tap on the contact you want to start a conversation with. This will allow you to view the messages sent from the members of that group.
4. At the text box, there is a '+' button in the right corner of the conversation screen. Please tap the '+' button to bring up the option screen for a video call.
5. Tap the 'Video Call' icon to make a video call.
6. Enjoy your video call! Ensure you have a secure and strong connection to get the best quality video call.

11.11 ANSWERING CALLS

When a call comes through to the Pixbee Pro 4G Smart Watch, a notification of an incoming call will be displayed on the watch screen. To answer this call, tap the 'Answer' icon.

11.12 REJECTING CALLS

When a call comes through to the Pixbee Pro 4G Smart Watch, a notification of an incoming call will be displayed on the watch screen. To reject this call, tap the 'Reject' icon.

11.13 ACCESS MISSED CALLS

When an incoming call has been missed, a notification will be displayed as a phone icon on the screen. To view your missed calls, look at the main menu Phone Call Logs to view it.

11.14 VIEWING YOUR CONTACTS

You can control the list of contacts of the Pixbee Pro 4G Smart Watch. To view your contacts, follow the steps below:

1. On the watch main menu, slide to page four, you will find the Contacts.

2. Tap 'Contacts' to view the contacts list on your Pixbee Pro 4G Smart Watch (contacts is the first option on the 'More' screen).

To exit the contacts on the watch, slide from left to right.

Note: The contact list on the Pixbee Pro 4G Smart Watch will display only contacts added through the Pixbee Pro App in the contact section.

12.0 SMART WATCH SETTINGS

12.1 WLAN (WIRELESS LOCAL AREA NETWORK)

You can connect the Pixbee Pro 4G Smart Watch to Wi-Fi. The WLAN page allows you to connect to Wi-Fi or turn ON/OFF the ability to connect. To access the WLAN settings, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide until you see 'Settings' on watch page four.
3. Tap 'Settings'. This will open a new page.
4. Tap 'WLAN' to open the Wi-Fi connectivity page.
5. If your Wi-Fi access is off, press the circle symbol  on the right of WLAN. If it is ON, the centre circle will be to the right and coloured green. .
6. Scroll down the list to find the Wi-Fi network you wish to connect to. Tap that network and follow the prompts on the screen for the password and to remember the network. If you want to turn off the WLAN access, follow step five.

Slide from left to right to exit the WLAN settings on the Pixbee Pro 4G Smart Watch. To return to the home screen, swipe from left to right until you reach it.

12.2 VOLUME

Control the volume of the inbuilt speakers on the Pixbee Pro 4G Smart Watch. To increase or decrease the volume of the inbuilt speaker, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Settings' on the watch, as shown on page four.
3. Tap 'Settings'. This will open a new page.
4. Press 'Volume' to open the controls. (This is the second option on the list).

5. Move the slider to adjust the volume to your liking. The watch will also make a tune to help you adjust the volume.

To exit the volume settings on the watch, slide from left to right. To return to the home screen on the Pixbee Pro 4G Smart Watch, swipe from left to right until you reach it.

12.3 SCREEN BRIGHTNESS

Adjust the screen brightness to your comfort levels on the Smart Watch. To increase or decrease the brightness of the LCD screen, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Settings' on the watch, as shown on page four.
3. Tap 'Settings'. This will open a new page.
4. Scroll down the list. You will see the 'Brightness' option pop up in the list. (This is third on the list).
5. Tap 'Brightness' to open the control panel.
6. Adjust the screen brightness to your liking. Tap the  button to dim the screen or tap the  Button to brighten the screen.

To exit the 'Brightness' settings on the Smart

Watch: Slide from left to right. To return to the home screen on the Pixbee Pro 4G Smart Watch, swipe from left to right until you reach it.

12.4 SOUNDS AND VIBRATION

Customise the ringing sounds and vibrations on the Pixbee Pro 4G Smart Watch alerts screen. To control the ringer options, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide until you see 'Settings' on watch page four.
3. Tap 'Settings'. This will open a new page.
4. Scroll down the list. The 'Sounds and Vibrations' option will pop up. It is fifth on the list.
5. Tap 'Sounds and Vibrations' to open the control panel. You can select Mute, Vibrate, Sound, or Sound and Vibration in this menu.
6. Tap on your preferred ringer. A blue tick on the right side of the option will indicate which one is currently selected.

To exit the 'Sound and Vibration' settings on the Pixbee Pro 4G Smart Watch, simply slide from left to right. To go back to the home screen on the Pixbee Pro 4G Smart Watch, swipe from left to right until you reach it.

12.5 DEVICE INFO

You can access device-specific information on the Pixbee Pro 4G Smart Watch on the Device Info page. The information displayed on this page consists of Model, Version, IMEI and System. To access this page, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Settings' on watch page four.
3. Tap 'Settings'. This will open a new page.
4. Scroll down the list. The sixth option, 'Device Info,' will pop up.
5. Tap 'Device Info' to open the information page.

Slide from left to right to exit the 'Device Info' page on the Pixbee Pro 4G Smart Watch. To go back to the home screen on the Pixbee Pro 4G Smart Watch, swipe from left to right until you reach it.

12.6 DATE AND TIME

Choose how you prefer to display your date and time on the Pixbee Pro 4G Smart Watch. To access the date and time settings, follow the steps below:

1. Slide from right to left on the Pixbee Pro 4G Smart Watch's home screen.
2. Slide up until you see 'Settings' on page four.
3. Tap 'Settings'. This will open a new page.
4. Scroll down the list. The 'Date and Time' pops up in the list. (This is seventh on the list).
5. Tap 'Date and Time' to open the control panel.
6. Choose the 'Automatic Date and Time' and 'Automatic Time Zone' options. You can choose both options.

To exit the 'Date and Time' settings on the Pixbee Pro 4G Smart Watch, tap 'back' on the bottom right corner of the screen. To return to the Pixbee Pro 4G Smart Watch's home screen, swipe from left to right until you reach it.

NOTE: Selecting both options (Automatic Date & Time and Automatic Time Zone) is suggested.

12.7 APN

The APN (Access Point Name) is the name of the gateway between the 3G/4G mobile network and the Pixbee Pro 4G Smart Watch. To access information about the APN on your Pixbee Pro 4G Smart Watch, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Settings' on the watch, as shown on page four.
3. Tap 'Settings'. This will open a new page.
4. Scroll down the list. You will see APN pop up in the list. This is seventh on the list.
5. Tap 'APN' to open the information page. Here, you can see the APN to which your Pixbee Pro 4G Smart Watch is connected.

A default APN setting is provided by your network provider and gets updated as soon as a SIM is inserted in the Pixbee Pro 4G Smart Watch and connected to the network. If required, to change the APN setting, follow the steps below:

1. Follow the above steps from 1-5 to get into the APN information page.
2. Tap 'Options' on the screen's bottom left corner.
3. Tap 'New APN' to change the APN your Pixbee Pro 4G Smart Watch is connected to. Tap 'Reset to default' to go back to the original APN.
4. When you tap 'New APN,' you will be prompted to enter the required information. Once you have completed this, tap 'Options' in the bottom left corner, and then tap 'Save' to add to the newly added APN.

NOTE: Please check with your service provider for the required APN settings.

To exit the APN settings on the Pixbee Pro 4G Smart Watch, tap 'back' at the bottom right corner of the screen. To return to the Pixbee Pro 4G Smart Watch's home screen, swipe from left to right until you reach it.

12.8 POWER OFF

To turn OFF the Pixbee Pro 4G Smart Watch, follow the steps below:

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Settings' on watch page four.
3. Tap 'Settings'. This will open a new page.
4. Scroll down the list. Poweroff will appear at the bottom. This is the last option.
5. Tap 'Poweroff' to open the control panel.
6. You will be prompted to choose either Shutdown or Reboot. You can shut down the Pixbee Pro 4G Smart Watch by tapping the symbol , or you can reboot by tapping the symbol . You will be prompted to confirm with a 'Yes' or 'No' when choosing your option.

12.9 BLUETOOTH

To turn On Pixbee Pro Bluetooth, follow the steps below:

1. Slide from the left to the right side on the watch's idle screen, which will enter the watch's main menu.
2. Slide down the watch main menu to the fourth page, where you will see the 'Settings' icon. Enter settings in the second menu, the Bluetooth function, and click the switch button to enable Bluetooth.
3. Enter Bluetooth and pair it with your Bluetooth earphones. Bluetooth earphones can be used to listen to voice calls and audio calls.

13.0 PHONE

To make a call or view the call history, follow the steps below:

1. Slide from right to left on the Pixbee Pro 4G Smart Watch's home screen.
2. Slide up until you see 'Phone' on watch page three.
3. Tap 'Call log' to view the call history and tap 'Skyscraper record' to dial directly.
4. Tap the keyboard  in the lower-right corner of 'Phone' to enter the phone number and tap  to make a call.
5. Slide right to exit this feature.

14.0 PHOTOS

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Tools' on page four, enter and select 'Photos.'
3. Long-press picture allows you to choose which picture to delete.
4. Slide right to exit this feature.

15.0 SOUND RECORDER

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Tools' on watch page four, enter and select Sound Record.
3. Click 'Record' to start recording.
4. Slide right to exit this feature.

16.0 HEART RATE

1. Wear the watch tightly around the wrist.
2. Slide from right to left on the watch's home screen.
3. Slide until you see 'Heart Rate' on watch page two.
4. Click on  to start measuring heart rate.
5. Slide right to exit this feature.

NOTE: When the Heart rate measurement failed, the data will not be synchronised to the Pixbee Pro Application.

17.0 BLOOD OXYGEN

1. Wear the watch tightly around the wrist.
2. Slide from left to right on the Pixbee Pro 4G Smart Watch's home screen.
3. Slide up until you see 'Blood oxygen' on watch page two.
4. Click on  to start measuring blood oxygen.
5. Slide right to exit this feature.

NOTE: When the Blood Oxygen measurement failed, the data will not be synchronised to the Pixbee Pro Application.

18.0 ADD FRIEND

1. Slide from right to left on the Pixbee Pro 4G Smart Watch's home screen.
2. Slide up until you see 'Add Friend' on watch page two.
3. Click 'Start making friends' to add a friend.
4. Hold the two watches close together while searching for a friend.
5. Slide right to exit this feature.

19.0 SEND LOCATION

1. Slide from right to left on the Pixbee Pro 4G Smart Watch's home screen.
2. Slide up until you see 'Send Location' on the watch as on page three.
3. Click  to send the watch's location to the Pixbee Pro App.
4. Slide right to exit this feature.

NOTE: If the network environment is poor, watching through micro chat's upload position will take longer.

20.0 CALCULATOR

1. Slide from right to left on the watch's home screen.
2. Slide up until you see 'Tools' on watch page four; enter 'Tools' on watch page four; enter 'Tools', and you will see the Calculator.
3. You can enter numbers on the keyboard for simple calculations.
4. Slide right to exit this feature

21.0 WARRANTY TERMS & CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided in addition to your rights under the Australian Consumer Law. Directed Electronics Australia Pty Ltd (Directed Electronics) warrants that this product is free from defects in material and workmanship for a period of 12 months from the date of purchase or for the period stated on the packaging. This warranty is only valid where you have used the product in accordance with any recommendations or instructions provided by Directed Electronics.

This warranty excludes defects resulting from alterations of the product, accident, misuse, abuse or neglect. In order to claim the warranty, you must return the product to the retailer from which it was purchased or if that retailer is part of a National network, a store within that chain, along with satisfactory proof of purchase. The retailer will then return the goods to Directed Electronics.

Directed Electronics will repair, replace or refurbish the product at its discretion. The retailer will contact you when the product is ready for collection. All costs involved in claiming this warranty, including the cost of the retailer sending the product to Directed Electronics, will be borne by you.

Email: service@pixbee.com.au

Phone: +61 03 8331 4800

21.1 WARRANTY AND WARRANTY DISCLAIMER

Pixbee has a limited warranty on whereby Pixbee warrants to you only that Pixbee Smart Watch's will be free from defects in materials and workmanship for one (1) year from the date of your purchase (unless a longer warranty period is required by law). The specifics of this Pixbee limited warranty are at <https://www.pixbee.com/warranty>.

To the extent possible under governing law, other than the above product warranty for the Pixbee Smart Watch

devices, are provided on an 'as is' and 'as available' basis. Pixbee makes no warranty that the Pixbee Smart Watch product and services will meet your requirements or that use of the Pixbee Smart Watch will be uninterrupted, timely, secure or error-free nor does Pixbee Smart Watch make any warranty as to the accuracy or reliability of any information obtained through Pixbee Smart Watch (including third party content), that any defects in the Pixbee Smart Watch will be corrected or that the Pixbee Smart Watch will be compatible with any other specific hardware or service. Further, Pixbee Smart Watch does not warrant that the Pixbee Smart Watch provide you with data and content are free of viruses or other harmful components.

Pixbee Smart Watch hereby further expressly disclaims all liability for any claims for service failures that are due to normal product wear, product misuse, abuse, product modification, improper product selection or your non-compliance with any and all applicable federal, state or local laws. This warranty and warranty disclaimer give you specific legal rights, and you may have other rights that vary by state, province, or country. Other than as permitted by law, Pixbee Smart Watch does not exclude, limit or suspend other rights you have, including those that may arise from the nonconformity of a sales contract. For a full understanding of your rights you should consult the laws of your state, province, or country. For our Australian customers: Please note that this warranty is in addition to any statutory rights in Australia in relation to your goods which, pursuant to the Australian Consumer Law, cannot be excluded.

21.2 INDEMNITY

You agree to defend, indemnify and hold harmless Pixbee and its subsidiaries and affiliates from and against any and all claims, proceedings, injuries, liabilities, losses, costs and expenses (including reasonable legal fees), including but not limited to, claims alleging negligence, invasion of privacy, copyright infringement and/or trademark infringement against Pixbee and its subsidiaries and affiliates of Pixbee, relating to or arising out of your breach of any provision of these terms, your misuse of the Pixbee or Pixbee services, or your unauthorised modification or alteration of products or software.

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Smart Tech for Growing Explorers.

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